JK0-016^{Q&As}

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QUESTION 1

Which of the following exist at layer three of the OSI model? (Select TWO).

A. NIC

B. Switch

C. Frame

D. Packet

E. Router

F. Cable

Correct Answer: DE

QUESTION 2

Which of the following spreads out each of the individual wires of a UTP cable onto their own metal connector?

A. BNC connection

B. 110 block

C. Plenum

D. LC connector

Correct Answer: B

QUESTION 3

A user reports they are unable to access a file on a mapped network drive. A technician discovers the server where the file is located did not come back online after last night\\'s power outage and manually powers the server back online. The technician then verifies the user can connect to their file. Which of the following troubleshooting steps should the technician do NEXT?

A. Escalate by following change procedures

B. Establish a plan of action to resolve the problem

C. Document findings, actions, and outcomes

D. Question the user

Correct Answer: C

QUESTION 4

Joe, a network technician, is troubleshooting in a wiring closet in 2011. The cabling to all the equipment does not match the documentation from 2007. Which of the following configuration management methods has been overlooked?

A. Change management

B. System logs

C. Asset management

D. Baselining

Correct Answer: A

Explanation: Change management is the request for to change any configuration which is documented.

QUESTION 5

Which of the following differentiates a layer 3 switch from a layer 2 switch?

A. Routing

B. Bridging

C. Switching

D. Repeating

Correct Answer: A

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