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QUESTION 1

A technician discovers slow data transfer speeds in a wired network. Which of the following would be the MOST probable cause?

A. Using APIPA address

B. Outdated NIC drivers

C. Too many simultaneous connections

D. CAT5 cable connection

Correct Answer: B

QUESTION 2

Joe, a technician, is tasked with disassembling a laptop to replace its motherboard. Which of the following is the FIRST step he should perform?

A. Write down where all the screws go on paper

B. Prepare some containers to hold the parts

C. Remove the battery and the removable CD-ROM drive

D. Refer to manufacturer documentation

Correct Answer: D

QUESTION 3

Which of the following common security threats could be occurring when a user receives an email with a link to login and change their username and password?

A. Phishing

B. DDoS

C. Malware

D. Spoofing

Correct Answer: A

QUESTION 4

Which of the following provides Bob, a technician, with the GREATEST security?

A. Disabling SSID

B. WEP

C. Static IP

D. WPA

Correct Answer: D

QUESTION 5

While configuring a new email application that uses POP3 for a customer, the technician determines the firewall is blocking the traffic. Which of the following ports should be opened to allow POP3 mail traffic through the firewall?

A. 53

B. 110

C. 443

D. 3389

Correct Answer: B

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